



# The European e-Identity Conference

10-11 June 2008

The Hague, The Netherlands

**eema's 21st Annual Conference**

**[www.eema.org/eema2008](http://www.eema.org/eema2008)**

## Conference Planner

Co-organised with





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# Welcome to The European e-Identity Conference



The telecom carriers who launched eema to resolve X.400 interoperability issues had a vision of European end-to-end collaboration based around reliable, interoperable email as well as standards-based electronic business processes. Back in the eighties, despite the visionaries' enthusiasm, this dream was almost mission impossible.

But twenty one years later, after the Internet-driven opportunities and transformations of the nineties, the dream is so much closer to realisation than anyone dared imagine. The shockwaves of the changes triggered a widespread social and commercial evolution that is still on-going. As a consequence, many aspects of everyday life have changed out of recognition and presented issues previously inconceivable – none more so than the growing range of issues associated with securing identity, the core driver of 21st century eema.

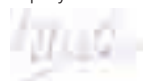
In April 2007 89 million people engaged in social networking through websites such as Second Life®, the 3D virtual world created and owned by its 15 million residents who socialize, connect and create using voice and text chat. It mirrors the physical world in which real businesses are opened and inhabitants can buy and sell virtual products using Second Life's Linden dollar (exchangeable for the US dollar). This phenomenon presents a very real example of the critical role of digital identity trust models which already provide significant lessons for the future.

Meanwhile, as part of our 'first lives', one of the numerous obstacles to building a seamlessly integrated digital European infrastructure is the authentication and interoperability of national electronic identity programs for both governmental and commercial transactions – an activity that eema has pro-actively driven over the last two years and will be a prominent component of this year's conference.

eema is proud to convene this year's European e-Identity Conference and delighted to renew acquaintance with many old friends. By bringing together the key players to face the European information identity and security challenges of today and the future, we can benefit citizens, industry and government alike. Through our continued, dynamic and combined efforts, and by sharing knowledge, we can help guarantee effective strategies for our future security policies.

I would like to thank our partners, ENISA, the Municipality of The Hague, ECP.NL and all the other sponsors, media partners and exhibitors without whom this event would not have been possible.

Finally, I would like to thank you all for attending and look forward to many more years of co-operation, commitment and success. This will undoubtedly be another invaluable eema conference and one which I hope you will enjoy.



**David Goodman**  
Chairman, eema



# General Information

## Opening Times

### Tuesday 10th June

Registration	From 09:30
Exhibition open between	09:30 – 18:15
Conference starts	10:30

### Wednesday 11th June

Registration	From 08:45
Exhibition open between	08:45 – 17:00
Conference starts	09:00

## e-Identity Conference Dinner

### Tuesday 10 June 19:30 – 22:00 Hosted by UK Trade & Investment

Join us for the prestigious Conference Dinner being held at Madurodam on the evening of Tuesday 10 June.



Your place may be included in the conference fee. Please collect your ticket(s) from the registration desk on-site to guarantee entry. Additional conference dinner places are available and tickets can be bought for €95 via the registration desk. The dress code is smart.

Coaches will depart for Madurodam from the Novotel Den Haag City Centre Hotel at 19:15.

## eema General Assembly

### Wednesday 11 June 08:00 – 08:45

This will be a pre-event breakfast meeting on Day 2 of the event and is open to all delegates.

## Coffee breaks and lunches

All lunches and coffee break refreshments are provided. These will be served in the exhibition area. Please return to the conference sessions promptly at the end of each break to ensure that sessions do not start late.

# The European e-Identity Conference

## Identification

Please wear your badge throughout the day as a courtesy to other delegates and to help us to find you if we need to contact you.

## Breakout sessions

The daily programme includes both plenary and breakout sessions. Please refer to your Conference Planner to identify the breakout sessions you wish to attend. You do not have to book into these breakout sessions beforehand.

## Speaker Presentations

Out of courtesy, please turn off your mobile phone during the sessions. Shortly after the conference you will be contacted by email with details of how to download the presentations from the eema website.

## Delegate Comfort

If you experience any difficulty in seeing the screen or hearing the speaker or find the room too hot or cold, please let a conference member of staff know immediately and we will do our best to correct it.

## Internet Connection

Free of charge WiFi will be available in the main plenary and exhibition room but this is an unsecured network. No code will be required.

## Evaluation Form

An evaluation form will be emailed to you after the event. Please return the form promptly to the address specified as your feedback is extremely valuable and will be used to progress this event in the future.

*Please note that all information contained in the planner was correct at the time of going to print. The organisers cannot be held responsible for any alterations to the programme after its publication.*

# Conference Agenda: Day 1

> Tuesday 10th June 2008

09:30 Registration, Coffee & Exhibition

10:30 **WELCOME & MORNING KEYNOTE SESSIONS**

Van Royen Room

• **Introductions, Scene-Setting & Opening Comments**

- Conference Chair: David Goodman, Chairman, eema

• **Welcome Address**

- Frits Huffnagel, Vice-Mayor of The Hague for City Marketing, International Affairs, ICT & Organisation

• **Market Overview: e-Identity Comes of Age**

- Roger van Boxtel, CEO of Menzis & Chair of ECPNL

**INDUSTRY PERSPECTIVES:**

• **The Criminal Justice Perspective - The Authentication Challenges of Identity in Criminal Cases**

- Ian Blacker, Head of ICT, The International Criminal Court

• **The Banking System Perspective – Customer-Focused Identity Management**

- Herco le Fevre, Global Head of Channel Management, ING Bank

• **The Business Perspective - Trends in Identity Management**

- Dr. Stefan Brands, Principal Architect, Identity & Access Group, Microsoft

12:30 **Lunch Break, Networking & Demonstrations / Exhibition**

13:45 **BREAKOUT SESSIONS**

Choice of interactive breakout sessions (interchangeable throughout the day)

**SESSION A:**

Van Royen Room

> **The Inside Track from ECP.NL (Part 1)**

- Chair: Arie van Bellen, Director, ECP.NL

• **Authentication 2008: Convergence Challenges**

- Jaap Kuipers, Stichting SURF

• **Managing Identities for e-Authentication**

- Gabriela Bodea & Thijs Veugen, TNO Information & Communication Technology

• **Authentication of Enterprises for Government Interaction**

- Sierd Westerfield, Capgemini

**SESSION B:**

Film Theatre

> **The Government Perspective**

- Hosted by the Municipality of The Hague

• **e-Government Vision: Current Situation & Roadmap**

- Marcel Bakker, ICT Consultant - Shared ICT Operations Department  
The Hague, IDC-A

• **Personalisation & Verification Techniques**

- Glen Lutke Schipholt, ICT Consultant, Municipality of The Hague  
Mari Heesbeen, Independent ICT Consultant

**SESSION C:**

Idzerda Room

> **Roundtable: Getting to Grips with e-ID Interoperability**

*Interactive experience-sharing session focusing on the challenges and obstacles presented by national e-ID card schemes and the need for robust interoperability standards, both across Europe and globally.*

- Chair: Danny Frietman, Managing Consultant, Marqit Analysts

Panellists: Jon Shamah, CoreStreet; Martin Linda, Siemens

15:45 **Tea / Coffee Break, Networking & Demonstrations / Exhibition**



**16:15 BREAKOUT SESSIONS**

Choice of interactive breakout sessions (interchangeable throughout the day)

**SESSION D:**

**Van Royen Room**

**> The Inside Track from ECP.NL (Part 2)**

- Chair: Arie van Bellen, Director, ECP.NL
- **Identity Management: from Enterprise-centric to User-centric**
  - Ronald Leenes, TILT, University of Tilbur
- **Developments in e-Recognition**
  - Niels van Campen, Ministry of Economic Affairs
- **Panel Discussion**
  - Chair: Arie van Bellen, Director, ECP.NL

**SESSION E:**

**Idzerda Room**

**> Advanced Privacy Techniques for Data Minimisation**

*In this session, Caspar and Stefan will provide an overview of data minimisation principles and technologies for identity management. Topics that will be discussed include the identity meta-system, data protection legislation, identity policy, minimal disclosure tokens, and identity selectors.*

- Dr. Stefan Brands, Principal Architect, Identity & Access Group, Microsoft
- Caspar Bowden, Chief Privacy Adviser EMEA, Microsoft EMEA Technology Office

**SESSION F:**

**Pieter Waller Room**

**> Roundtable: Getting to Grips with Mobile e-ID**

*Interactive experience-sharing session focusing on the looming identity crisis in the mobile networking field, including current progress, emerging technologies and potential solutions.*

- Chair: Rick Chandler, BT
- Panellists: Dr. Ingo Naumann, National Expert, ENISA; Dr. Frank Zimmermann, HP Consulting & Integration EMEA, HP

**18:15 Close of Day One Conference**

**19:30 CONFERENCE DINNER**

Special networking dinner for delegates, speakers & sponsors at the world-famous Madurodam miniature village

**22:00 TAXIS**

# Conference Agenda: Day 2

> Wednesday 11th June 2008

08:00 Pre-Event Breakfast Meeting - eema General Assembly **Idzerda Room**  
(all delegates welcome)

08:45 Registration, Coffee & Exhibition

## 09:00 CONCURRENT CONFERENCE TRACKS

Choice of sessions hosted by eema and ENISA (interchangeable throughout the day)

> **eema Track - Session 1A** **Van Royen Room**

### **Identity & Access Management (IAM)**

*Effective IAM requires a holistic approach to technical, data and personnel issues - to control access in a secure and appropriate manner without sacrificing convenience or productivity.*

- Chair: Robert Garskamp, Senior Project Manager, Everett

- **Whodunit, the Favourite Game of your Compliance Officer**

- Henk Marsman, Senior Risk Services Consultant, Deloitte

- **Physical and Logical Convergence in Identity Management Environments**

- Hans Krogull, Identity & Security Management, Novell EMEA

- **IAM - Lessons Learnt from Real Life Experiences**

- Marc Sel, Director, Enterprise Advisory Department, PricewaterhouseCoopers

> **ENISA Track - Session 2A** **Film Theatre**

### **Virtual Worlds & Gaming: Security & Privacy**

*This session will take an in-depth look at the security and privacy aspects of virtual worlds and gaming environments, focusing on the unique challenges presented by these recent phenomena, especially in the area of identity, including:*

- Best practice policies for gaming and virtual world providers
- Defining and valuing personal assets in virtual worlds
- Protection & theft of identities in virtual worlds
- Personal identity in virtual worlds - management and protection
- Virtual world vulnerabilities and real-world implications
- Authentication issues in virtual worlds

- Speakers: Bart Schermer, Considerati BV; Giles Hogben, ENISA

- Panel discussion about Virtual World Security chaired by Giles Hogben, ENISA with contributions from Bart Schermer, Considerati BV, Jurrie Hobers, Codemasters et al.

10:30 Tea / Coffee Break, Networking & Demonstrations / Exhibition

## 11:00 CONCURRENT CONFERENCE TRACKS

Choice of sessions hosted by eema and ENISA (interchangeable throughout the day)

> **eema Track - Session 1B** **Van Royen Room**

*A detailed examination of how organizations can develop more robust systems to protect the identities of their employees, customers and citizens - both in the office and on the move.*

- Chair: Ronny Bjohns, Security Technology Architect, Microsoft Corporation

- **What If Your Daughter Brought Him Home?**

- Calum MacLeod, VP Europe, Cyber-Ark Software

- **Holistic Approach to Secure your Mobilised Information**

- Sinisha Patkovic, Senior Manager, Head of BlackBerry Global Security EMEA

- **Credential Validation - Critical for Secure and Usable Citizen ID Infrastructure**

- Jon Shamah, Director, CoreStreet

> **ENISA Track - Session 2B** **Film Theatre**

### **Privacy Features of Electronic ID Cards**

*This session will focus on causes and consequences of privacy issues of national ID card system and different approaches to tackling them, including:*

- Access-control mechanisms
- Protection of sensitive data
- Anonymous authentication
- Unique and domain-specific identifiers

- Speakers: Ingo Naumann, ENISA; KU Leuven; Jens Bender, BSI; IBM Zurich



12:30 **Lunch Break, Networking & Demonstrations / Exhibition**

13:30 **CONCURRENT CONFERENCE TRACKS**

Choice of sessions hosted by eema and ENISA (interchangeable throughout the day)

> **eema Track - Session 1C**

**Van Royen Room**

**Federated Identity**

*Exploring effective strategies for deploying and managing federated identity systems, including a trailblazing case study from Australia.*

- Chair: Martin Linda, Strategy Manager ID Cards, Siemens plc

• **Federated Authentication - Some Practical Experiences in Setting Up a Federation**

- Bernard Ovink, Vice President, VISA Europe

• **Federated Identity Initiatives in Government & Education in Australia**

- Andrew Ferguson, Director - International Business Development, eb2b.com

• **The challenges of Securing Distributed Directories in a Federated Environment**

- Steve Kille, CEO, Isode

> **ENISA Track - Session 2C**

**Film Theatre**

**Security in Mobile Electronic Identity Systems – Part 1**

*This session will take an in-depth look at security issues in mobile eDI/IDM environments, focusing on PDAs, mobile phones and their use in conjunction with smartcards.*

- Authentication technologies for mobile applications
- Location data security
- Privacy enhancing technologies for mobile IDM scenarios
- Biometric proof of possession for mobile tokens
- Management & confidentiality of personal data
- Unique social engineering threats in mobile devices

- Speakers: Anthony Nadalin, IBM (U.S.); Juergen Niinre, Eesti Infotehnoloogia Selts; David Birch, Consult Hyperion

15:00 **Tea / Coffee Break, Networking & Demonstrations / Exhibition**

15:30 **CONCURRENT CONFERENCE TRACKS**

Choice of sessions hosted by eema and ENISA (interchangeable throughout the day)

> **eema Track - Session 1D**

**Van Royen Room**

**Identity Enrolment**

*Exploring effective strategies for managing the enrolment process at the start of the identity lifecycle, verifying data against existing information and ensuring accurate authentication from the outset.*

- Chair: Jon Shamah, CoreStreet

• **IAM as Cornerstone of the Digital Hospital**

- Steven Daniels, Managing Partner, Grabowsky Identity Architects  
Fred Ahsmann, Program Manager, Siemens

• **Flexible, Secure and Efficient Procedures for Identity Enrolment**

- Dr. Frank Zimmerman, Senior Manager, HP Consulting & Integration

• **Managing Identity - Is There a Common Workflow Standard?**

- Tim Arnold, Thales-ecurity

> **ENISA Track - Session 2D**

**Film Theatre**

**Security in Mobile Electronic Identity Systems – Part 2**

*Following on from Session 2C, this session will take an in-depth look at security issues in mobile eDI/IDM environment.*

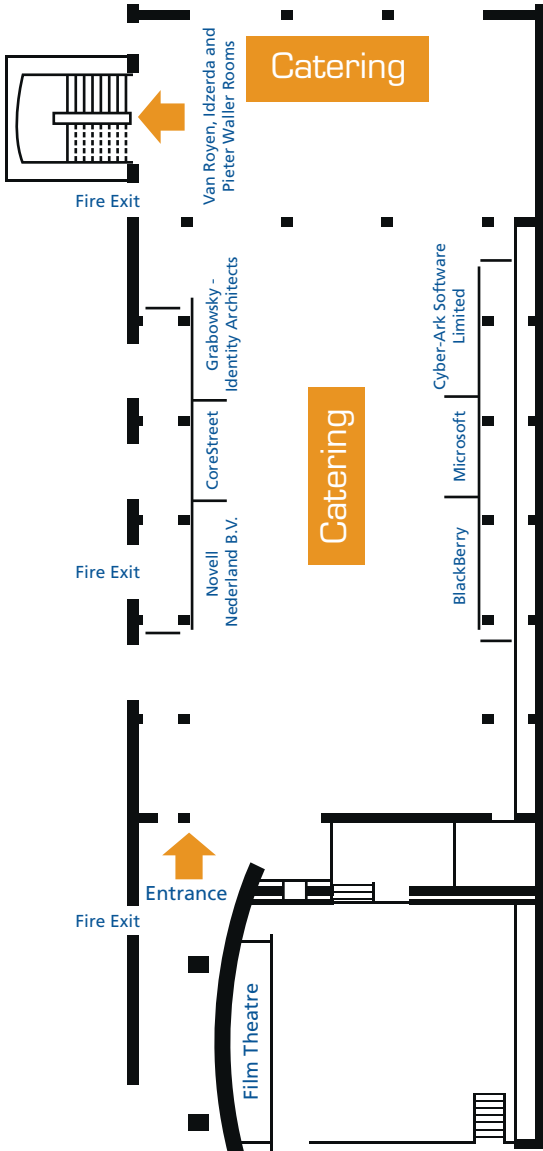
- Speakers: Caspar Bowden, Microsoft; Representative from CEN  
Sinisha Patkovic, BlackBerry Global Security EMEA

17:00 **Close of Conference**

NOTE: Please note that this programme is subject to change.



# Floorplan



# Event Sponsors

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BlackBerry	<b>13</b>
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## BlackBerry

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[www.blackberry.com](http://www.blackberry.com)  
+44 1753 667 374  
marketingenquiries@rim.com



## CoreStreet

CoreStreet is the leader in Credential Validation solutions for Identity & Access Management and delivers proven technologies used by governments and corporations worldwide to authorise critical events and physical access to core assets with confidence.

The CoreStreet Validation suite provides population-scaleable PKI certificate validation technology to validate the credentials of individuals as they interact with their IT applications. The CoreStreet PIVMAN suite provides mobile authentication and validation of identities and roles for first responders and multiple other use cases. For security convergence the company provides developer kits to PACS vendors to enable products with FIPS-201 functionality and with Card-Connected™ technology.

[www.corestreet.com](http://www.corestreet.com)  
+1 617 661 3554  
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## Cyber-Ark Software Ltd

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Cyber-Ark™ Software is the leading provider of Privileged Identity Management (PIM) solutions for securing privileged user accounts and highly-sensitive information across the enterprise. Cyber-Ark Software has over 350 enterprise class customers with over 250 using the Enterprise Password Vault™ for the secure management of all privileged Administrative and Application Identities.

[www.cyber-ark.com](http://www.cyber-ark.com)  
+31 40 256 7132  
linda.joynes@cyber-ark.com



## DigiNotar

For the past ten years, DigiNotar has occupied itself with trust and security solutions, such as independent identity services, electronic signatures, reliable document exchange and electronic archiving; all used for conducting business over the Internet. DigiNotar also supplies every type of identification resource, from identification with your mobile phone or bank card, to the strongest type in the shape of electronic signatures on smart cards.

DigiNotar is operating in the European market. As an Internet Trust provider, DigiNotar supplies products and services, with notary assurance, that make the use of the Internet more secure.

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+ 31 25 126 8888  
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**DigiNotar**  
Internet Trust Services

## ECP.NL, platform for eNetherlands

The non-profit organisation ECP.NL is an independent platform, which dedicates itself to the development of eNetherlands. Public and private organisations (150) participate in this platform and combine and exchange knowledge in the field of development and application of ICT.

ECP.NL is working on projects in the field of online safety, Authentication & Identity Management, Open Mobile Internet, XBRL, IPv6, e-Invoicing, Open Standards, Trust, RFID labelling and new technologies and their consequences for consumer privacy. ECP.NL also participates in several international boards like UN/Cefact, QUATRO Plus and ENISA.

The projects of ECP.NL produce, besides the exchange of knowledge, concrete results such as publications, agreements and code of conducts. In this way, ECP.NL contributes to the development of the Netherlands as an information society.

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[www.ecp.nl](http://www.ecp.nl)  
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## eema

Established in 1987, **eema** is an independent association of IT professionals, businesses and governments, providing business and technical networking opportunities at both local and regional levels in the broad areas associated with digital identity and its applications, including security. We enable members to share experiences and best practice by holding meetings and conferences, by facilitating working groups who produce reports on topical subjects, and by helping members to connect with the right person to help them solve business issues or develop beneficial business relationships. All work produced by members is available free to other members. Previous papers include: Towards Understanding Identity, Role Based Access Control – a Users Guide and Secure e-mail within a Corporate Environment.

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[www.eema.org](http://www.eema.org)  
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## ENISA

- Is a Centre of Excellence for the EU Member States and EU Institutions in Network and Information Security, giving expert advice and recommendations
- Is a switchboard of information for best practices
- Facilitates contacts between the EU-institutions, the Member States and the private business and industry sectors

ENISA consequently contributes to modernising Europe and securing the smooth functioning of the Digital Economy and the Information Society.

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[www.enisa.europa.eu](http://www.enisa.europa.eu)



## Fraud Watch

Fraud Watch is the only international newsletter to cover all aspects of financial fraud, including legislation and regulatory changes, card fraud, money laundering, counterfeiting, anti-terrorism, whistle blowing and internal fraud.

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## Grabowsky – Identity Architects

Grabowsky is a specialist in the field of user management, access management and authorisation management, also known as Identity Management. We support our customers in this field with reliable and pragmatic hands-on expertise during the design, build and operation of their solution.

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**Grabowsky**

Identity Architects

## ING Group

ING is a global financial services company providing banking, investments, life insurance and retirement services. We serve more than 75 million customers in Europe, the United States, Canada, Latin America, Asia and Australia. We draw on our experience and expertise, our commitment to excellent service and our global scale to meet the needs of a broad customer base, comprising individuals, families, small businesses, large corporations, institutions and governments. Currently, in Forbes' Global list ING ranks ninth.

The Museum for Telecommunication was founded in 1929 by the Dutch PTT, one of the ancestors of ING. We are not only proudly visible in the Hague with the office "Haagse Poort" ("Gateway to The Hague"), built over the main highway A12 leading into the city, but also in Madurodam with copies of our head offices in Amsterdam and Rotterdam.

[www.ing.com](http://www.ing.com)  
+31 20 541 5411



## Marqit

Marqit provides organisations with independent information about the process of IT tool orientation and selection. Through specialised websites and events Marqit shares both tactical and technical information about software solutions. Next to IT market research, whitepaper library services, online training programs and advisory services Marqit is the organiser of a portfolio of special focus IT events. Security.Marqit is one of the special interest sites that focuses on data security.

For more information please visit our website at [www.marqit.nl](http://www.marqit.nl).

[security.marqit.nl](http://security.marqit.nl)  
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## Municipality of The Hague

The Hague is the third-largest city in the Netherlands after Amsterdam and Rotterdam, with a population of about 480,000 and an area of approximately 100 km<sup>2</sup>. It is located in the west of the country, in the province of South Holland, of which it is also the provincial capital.

The Hague is the actual seat of government, the home of the Eerste Kamer (first chamber) and the Tweede Kamer (second chamber), respectively the upper and lower houses forming the Staten Generaal.

Queen Beatrix of the Netherlands lives and works in The Hague. All foreign embassies and government ministries are located in the city, as well as the Hoge Raad der Nederlanden (The Supreme Court), the Raad van State (Council of State) and many lobbying organisations.

[www.denhaag.nl](http://www.denhaag.nl)  
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## Novell Nederland B.V.

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Novell is a world leader in enterprise infrastructure software. We are the only company that delivers an open source platform with integrated systems management, security, identity, and access management solutions. We also offer professional services to support our customers from the desktop to the data centre. With these technologies and services, customers can easily manage both our platform and the other heterogeneous components of their IT infrastructures.

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## PricewaterhouseCoopers

**Aligning Information Management resources to the changing business landscape.**

PricewaterhouseCoopers ([www.pwc.be](http://www.pwc.be)) provides industry-focused Assurance, Tax and Advisory services to build public trust and enhance value for its clients and their stakeholders.

Within the Advisory group, the IT Effectiveness team aims at helping our clients transform their business and embed lasting change by designing and delivering relevant information, systems and technology, enabled by an adequately managed IT organisation.

For further information, please contact Marc Sel, Director at PricewaterhouseCoopers Belgium.

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## Security Park

SecurityPark.net is the leading online News portal for the Security industry, with over 395,000 readers every month. We publish industry and product News on a daily basis, across the complete range of Security products and services: Access control, biometrics, alarm systems, CCTV, computer / IT / network security, manned guarding, perimeter protection, physical security, remote monitoring and surveillance. We also publish security case studies, white papers and market reports.

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## UK Trade & Investment

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UK Trade & Investment offers expertise and contacts through our national and global networks.

It's our goal to enhance the competitiveness of companies in the UK, and to attract a continuing high level of quality foreign direct investment.

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